



PROVIDER RAPID UPDATE

Beginning February 21, 2009 Claims Submitted Electronically with NCPPO/HealthLink Legacy Identifiers will No Longer be Accepted.

NCPPO/HealthLink is now well into the implementation of using the NPI for electronic provider transactions. This number is used to identify various types of providers and is critical when doing business with NCPPO/HealthLink.

After February 20, 2009, if claims are submitted to us electronically with NCPPO/HealthLink Legacy ID numbers, even if they also include the NPI, will be rejected and will require resubmission with only the NPI.

Additionally, the NPI provides ongoing access to various online provider services, ProviderInfoSourceSM and Interactive Voice Response (IVR) Systems. Prior to February 20, 2009 claims that were filed using the NCPPO/HealthLink Legacy ID number will still be available. However, your NPI is required to access this information.

For additional information about NPIs or to obtain an NPI visit the [U.S. Department of Health & Human Services](#) website.

If you have not registered your NPI with NCPPO/HealthLink, please do so by completing our online [Physician Address/Name/TIN/NPI Change Form](#).

The NCPPO/HealthLink website includes a number of documents relating to NPI. If you have additional questions regarding your NPI with NCPPO/HealthLink contact your NCPPO/HealthLink Network Consultant at **800-871-7888**.

NOTE: The Tax Identification Number is required even when billing with the NPI number. Some providers are exempt by law from the NPI requirements. These providers will be permitted to submit NCPPO/HealthLink Legacy IDs, so long as they are properly loaded into our exempt provider database.